



ARE YOU VULNERABLE

YOUR CUSTOMERS ARE DEPENDING ON YOU TO PROTECT THEIR PERSONAL AND SENSITIVE INFORMATION. DON'T RISK THEIR DATA. OR YOUR REPUTATION.

There are so many considerations and complexities when you're dealing with large-scale communications programs that include personal and sensitive data. How secure is the print and mail production process for your mission critical documents?

LEAVE NOTHING TO CHANGE. PROTECT YOUR CUSTOMERS' DATA AND YOUR AGENCY'S REPUTATION WITH THE HIGHEST LEVELS OF **SECURITY, ACCOUNTABILITY AND ACCURACY.**



CONNECT STAKEHOLDERS TO NECESSARY OR CRITICAL INFORMATION, VIA WHATEVER MEANS THEY PREFER.

NPC integrates traditional printing, fulfillment-on-demand, digital delivery, and data and content management to provide cross-channel communication solutions for government.



1

TRANSFORM YOUR DATA AND
CONTENT INTO USEFUL AND
RELEVANT COMMUNICATIONS.

DATA & CONTENT MANAGEMENT

Add simple text personalization to existing document templates, or transform complex data streams and rich content into fully variable communications, customized to the end-recipient.



2

MAXIMIZE POSTAGE
SAVINGS AND IMPROVE
MAIL DELIVERABILITY.

MAIL PREPARATION

Make sure address lists are clean and complete so you can minimize print, postage and return mail costs while increasing mail deliverability—all while ensuring a tighter chain of custody from NPC's USPS on-site, plant load facility.



3

INCREASE CHAIN OF
CUSTODY CONTROL
AND VERIFY THE INTEGRITY
OF EACH MAIL PIECE.

SECURE PRINTING & INSERTING OF SENSITIVE INFORMATION

Validate that every document printed, inserted and mailed is readable, accurate, secure and error-free, and verify the full chain of custody by tracking and tracing every mail piece throughout its lifecycle.



4

DELIVER YOUR MESSAGE
THROUGH WHICHEVER CHANNEL
YOUR CUSTOMER PREFERENCES.

DIGITAL INFORMATION DELIVERY

Evolve with the changing needs of your customers and complement print and mail with web- and mobile-based communications, including email, eBooks, SMS, portals and digital dashboards.



5

REDUCE PROCESSING TIME
AND COSTS ASSOCIATED WITH
MANAGING RETURNED MAIL.

RETURN MAIL MANAGEMENT

Eliminate the administrative burden of manually processing undeliverable mail, and get detailed insights into mail deliverability, including the number of address changes, mail forwards, and mail pieces returned as undeliverable.



6

RESPOND TO
CUSTOMER REQUESTS
FOR INFORMATION.

AVAILABILITY- ON-DEMAND

Provide your customers with kits and customized information packages on-demand, and get end-to-end visibility and management of your printed and non-printed materials.



7

DIGITALLY CAPTURE FORM OR
SURVEY RESPONSE DATA, AND
TURN IT INTO USABLE INFORMATION.

DOCUMENT TO DATA CONVERSION

Convert the response data or content of paper documents and digital files into a structured and searchable format, giving you easy access to relevant information.

100% ACCOUNTABILITY.
VERIFIABLE ACCURACY.
TRUSTED SECURE.



These federal agencies and state governments trust us to safeguard the sensitive and confidential information of hundreds of millions of customers annually. We take this responsibility seriously.

Federal Government

- Centers for Medicare and Medicaid Services (CMS)
- Social Security Administration (SSA)
- Department of Veterans Affairs (VA)
- Bureau of Labor and Statistics (BLS)
- Department of Labor (DOL)
- Internal Revenue Service (IRS)
- U.S. Patent and Trademark Office (USPTO)

State Government

- New York
- North Carolina
- Pennsylvania
- South Carolina
- Maryland
- Florida
- Virginia

A PARTNER
YOU CAN TRUST.



50+
YEARS EXPERIENCE
as a federal
and state
government
contractor

TOP SUPPLIER
OF PRINT
& related
services to
the Federal
Government
for decades

200,000,000+
PIECES
printed,
inserted
& mailed
annually

1,000,000+
SMALL PACKAGES
fulfilled
& mailed
annually

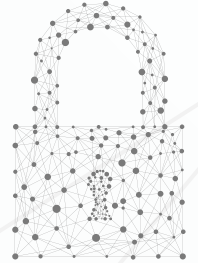
CERTIFIED
USPS
on-site,
plant-load
facility

RIGOROUS
STANDARDS
and controls
for cyber
and physical
security

SECURITY IS A NECESSITY.
MAKE SURE YOUR VENDORS TAKE
SECURITY AS SERIOUSLY AS YOU DO.

NPC's Corporate Security Credentials

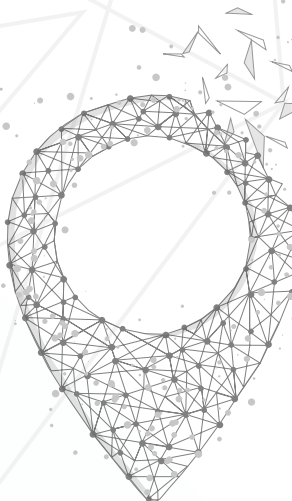
- SSAE-18 SOC II, Type 2
- FISMA NIST 800-53 Rev 4
- FIPS 140-2
- PCI DSS 3.2.1
- HIPAA / HITECH compliant
- Tier 2 / Moderate Background Investigation (MBI) for employees
- Robust Physical Security, including restricted access areas, camera surveillance, and swipe-card access at all entrances
- Dedicated Security Operations Center (SOC) to monitor and prevent network intrusion (hacking), cyber espionage, and data exfiltration (data breach)



ABOUT NPC

Data Management & Communication Solutions for State Government

NPC helps state governments reduce the risks associated with managing and delivering complex, large-scale mission critical communications programs. We'll help you maintain greater control over the integrity and chain of custody of your sensitive documents and data by creating the same audit trail required by the Federal Government, verifying piece-level accuracy and 100% accountability throughout the print and mail production process.



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