CONNECT STAKEHOLDERS TO NECESSARY OR CRITICAL INFORMATION, VIA WHATEVER MEANS THEY PREFER.

NPC integrates traditional printing, fulfillment-on-demand, digital delivery, and data and content management to provide cross-channel communication solutions for government.

1 DATA & CONTENT MANAGEMENT
TRANSFORM YOUR DATA AND CONTENT INTO USEFUL AND RELEVANT COMMUNICATIONS.

Add simple text personalization to existing document templates, or transform complex data streams and rich content into fully variable communications, customized to the end-recipient.

2 MAIL PREPARATION
MAXIMIZE POSTAGE SAVINGS AND IMPROVE MAIL DELIVERABILITY.

Make sure address lists are clean and complete so you can minimize print, postage and return mail costs while increasing mail deliverability—all while ensuring a tighter chain of custody from NPC's USPS on-site, plant load facility.

3 SECURE PRINTING & INSERTING OF SENSITIVE INFORMATION
INCREASE CHAIN OF CUSTODY CONTROL AND VERIFY THE INTEGRITY OF EACH MAIL PIECE.

Validate that every document printed, inserted and mailed is readable, accurate, secure and error-free, and verify the full chain of custody by tracking and tracing every mail piece throughout its lifecycle.

4 DIGITAL INFORMATION DELIVERY
DELIVER YOUR MESSAGE THROUGH WHICHEVER CHANNEL YOUR CUSTOMER PREFERS.

Evolve with the changing needs of your customers and complement print and mail with web- and mobile-based communications, including email, eBooks, SMS, portals and digital dashboards.

5 RETURN MAIL MANAGEMENT
REDUCE PROCESSING TIME AND COSTS ASSOCIATED WITH MANAGING RETURNED MAIL.

Eliminate the administrative burden of manually processing undeliverable mail, and get detailed insights into mail deliverability, including the number of address changes, mail forwards, and mail pieces returned as undeliverable.

6 AVAILABILITY-ON-DEMAND
RESPOND TO CUSTOMER REQUESTS FOR INFORMATION.

Provide your customers with kits and customized information packages on-demand, and get end-to-end visibility and management of your printed and non-printed materials.

7 DOCUMENT TO DATA CONVERSION
DIGITALLY CAPTURE FORM OR SURVEY RESPONSE DATA, AND TURN IT INTO USABLE INFORMATION.

Convert the response data or content of paper documents and digital files into a structured and searchable format, giving you easy access to relevant information.
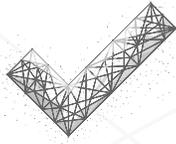
ARE YOU VULNERABLE

YOUR CUSTOMERS ARE DEPENDING ON YOU TO PROTECT THEIR PERSONAL AND SENSITIVE INFORMATION. DON'T RISK THEIR DATA. OR YOUR REPUTATION.

There are so many considerations and complexities when you're dealing with large-scale communications programs that include personal and sensitive data. How secure is the print and mail production process for your mission critical documents?

LEAVE NOTHING TO CHANCE. PROTECT YOUR CUSTOMERS' DATA AND YOUR AGENCY'S REPUTATION WITH THE HIGHEST LEVELS OF SECURITY, ACCOUNTABILITY AND ACCURACY.

SECURITY.ACCOUNTABILITY.ACCURACY

100% ACCOUNTABILITY.
VERIFIABLE ACCURACY.
TRUSTED SECURE.

These federal agencies and state governments trust us to safeguard the sensitive and confidential information of hundreds of millions of customers annually. We take this responsibility seriously.
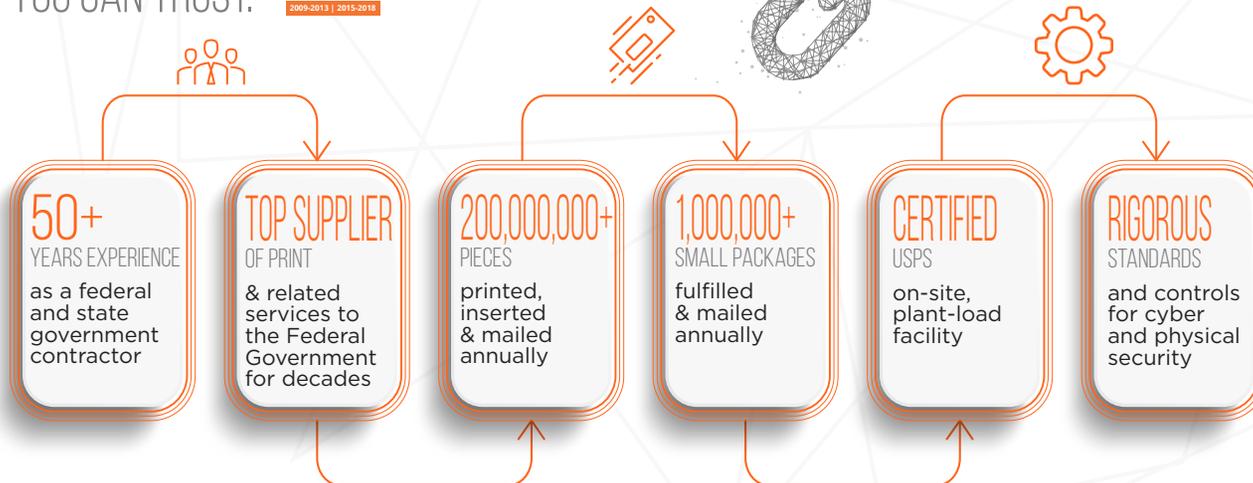
Federal Government

- Centers for Medicare and Medicaid Services (CMS)
- Social Security Administration (SSA)
- Department of Veterans Affairs (VA)
- Bureau of Labor and Statistics (BLS)
- Department of Labor (DOL)
- Internal Revenue Service (IRS)
- U.S. Patent and Trademark Office (USPTO)

State Government

- New York
- Pennsylvania
- Maryland
- Virginia
- North Carolina
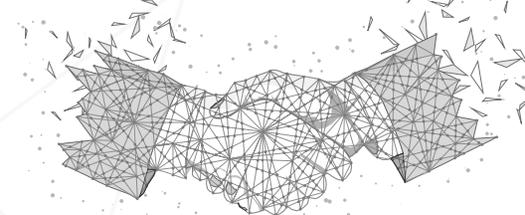- South Carolina
- Florida

A PARTNER
YOU CAN TRUST.

#1 U.S. GPO
PRINT SUPPLIER
2009-2013 | 2015-2018

50+	TOP SUPPLIER	200,000,000+	1,000,000+	CERTIFIED	RIGOROUS
YEARS EXPERIENCE	OF PRINT	PIECES	SMALL PACKAGES	USPS	STANDARDS
as a federal and state government contractor	& related services to the Federal Government for decades	printed, inserted & mailed annually	fulfilled & mailed annually	on-site, plant-load facility	and controls for cyber and physical security

SECURITY IS A NECESSITY.
MAKE SURE YOUR VENDORS TAKE SECURITY AS SERIOUSLY AS YOU DO.

NPC's Corporate Security Credentials

- SOC 2 + HITRUST CSF
- FISMA NIST 800-53 Rev 4
- FIPS 140-2
- HIPAA / HITECH compliant
- Tier 2 / Moderate Background Investigation (MBI) for employees
- Robust Physical Security, including restricted access areas, camera surveillance, and swipe-card access at all entrances
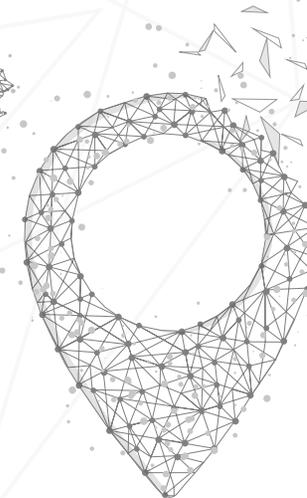
ABOUT
NPC

Data Management & Communication Solutions for State Government

NPC helps state governments reduce the risks associated with managing and delivering complex, large-scale mission critical communications programs. We'll help you maintain greater control over the integrity and chain of custody of your sensitive documents and data by creating the same audit trail required by the Federal Government, verifying piece-level accuracy and 100% accountability throughout the print and mail production process.